

Buttershaw Business and Enterprise College Reevy Road West Bradford West Yorkshire BD6 3PX

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31 March 2022

Dear Parent/Carer

This morning, at about 7.15am, a text was sent to all parents advising that we would welcome all students in school as normal, but that we were delaying formal opening until 10am to allow students and staff time to get into school safely.

We are now aware that many parents did not receive this text or receive this information through our App. In fact, we have been informed that some texts have only been received this afternoon.

We have received information from SIMS (our data and communications system) that there were technical difficulties with the service that caused these problems and also caused our normal absence texts not to be sent.

I apologise for the inconvenience and concern that this has caused you all.

We have been assured that the technical problems at SIMs have been rectified. However, should we get poor weather again please refer to our website's banner in red for information about school closure or late opening. We always endeavour to keep school open wherever possible.

Apologies again for this morning.

Yours sincerely

Ms R Hartley Head of School







