



Buttershaw Business and Enterprise College NON-EXAMINATION ASSESSMENT (including controlled assessment and coursework) POLICY (Exams) 2024/25

Purpose of this statement	To detail the non-examination assessment policy for exams at Buttershaw Business and Enterprise College	
Dated	October 2025	
Approved/reviewed by	Catherine Cooper/Amanda Fletcher	
Next Review Date	October 2026	
Key staff involved in policy:		
Head of centre	Andrew Taylor	
Senior leader(s)	Catherine Cooper	
Quality assurance lead/Lead internal verifier (or equivalent role)	Asifa Karim	
SENCo (or equivalent role)	Jess Henshall/Helen Dobson	
Exams officer	Amanda Fletcher	

> THE ETHOS OF BUTTERSHAW BUSINESS AND ENTERPRISE SCHOOL

At Buttershaw Business and Enterprise College our values are:









Ambition - **We** set ourselves challenging goals

Resilience - We give it a go

Courtesy - **We** are polite to everyone

Kindness - We show we care about those around us.









Contents

	1
What does this policy affect?	
Purpose of the policy	
What are non-examination assessments?	3
What is coursework?	4
Procedures for planning and managing non-examination assessments identifying staff roles and responsib	oilities4
The basic principles	4
Task setting	5
Issuing of tasks	5
Task taking	5
Supervision	5
Advice and feedback	5
Resources	6
Word and time limits	6
Collaboration and group work	6
Authentication procedures - how candidates' work is authenticated	6
Presentation of work	7
Keeping materials secure	7
Task marking – externally assessed components	7
Conduct of externally assessed work	7
Task marking – internally assessed components	8
Marking and annotation	8
Internal standardisation	9
Consortium arrangements for centre assessed NEA components	9
Submission of marks and work for moderation	9
Storage and retention of work after submission of marks	10
External moderation – the process	10
External moderation – feedback	10
Access arrangements and reasonable adjustments	11
Special consideration and loss of work	11
Malpractice	11
Post-results services	12
Practical Skills Endorsement for the A Level Sciences designed for use in England	12
Spoken Language Endorsement for GCSE English Language specifications designed for use in England	13
Private candidates	14
Management of issues and potential risks associated with non-examination assessment	15







What does this policy affect?

This policy affects the delivery of all specifications with one or more non-examination assessment component, controlled assessments (where applicable) and coursework.

The regulators' definition of an examination is very narrow. In effect, a non-examination assessment (NEA) is classified as any type of assessment that is not:

- set by an awarding body
- designed to be taken simultaneously by all relevant candidates at a time determined by the awarding body, and
- taken under conditions specified by the awarding body (including conditions relating to the supervision of candidates during the assessment and the duration of the assessment)

'NEA' therefore includes, but is not limited to, internal assessment. Externally marked and/or externally set practical examinations taken at different times across centres are classified as 'NEA'. (JCQ's Instructions for conducting non-examination assessments (GCE & GCSE), Foreword)

(This document is further referred to in this policy as NEA)

The Joint Council for Qualifications has written these instructions for the setting, supervision, authentication, marking, internal standardisation and external moderation of non-examination assessments (Vocational and Technical Qualifications) in examination centres.

These instructions are for use in... (JCQ's Instructions for conducting non-examination assessments (VTQs), Introduction)

(This document is further referred to in this policy as NEA VTQs)

These instructions are for use in CCEA GCE unitised AS and A-level qualifications, ELC and Project qualifications. (JCQ's Instructions for conducting coursework, Introduction)

(This document is further referred to in this policy as ICC)

Purpose of the policy

This policy confirms the JCQ requirement that Buttershaw Business and Enterprise College has in place for inspection that must be reviewed and updated annually, a written policy regarding the management of non-examination assessments including controlled assessments and coursework, which includes details on how candidates' work will be authenticated.

Awarding bodies require each centre to have a non-examination assessment policy in place to:

- cover procedures for planning and managing non-examination assessments
- define staff roles and responsibilities for non-examination assessments
- manage risks associated with non-examination assessments

A JCQ Centre Inspector may ask the examinations officer to confirm that a policy is in place. Guidance provided in this document will help the head of centre to ensure that the centre's policy is robust and fit for purpose. (NEA 1)

What are non-examination assessments?

Non-examination assessments measure subject-specific knowledge and skills that cannot be tested by timed written papers.

There are three assessment stages and rules which apply to each stage. These rules often vary across subjects. The stages are:

- task setting
- task taking
- task marking (NEA 1)







(VTQs) Non-examination assessment components assess candidates' knowledge, understanding and skills that may not readily be assessed by timed written papers. Non-examination assessment will take many different forms. (NEA VTQs 1)

What is coursework?

Coursework components assess candidates' knowledge, understanding and skills that may not readily be assessed by timed written papers. Coursework will take many different forms. (ICC 1)

Procedures for planning and managing non-examination assessments identifying staff roles and responsibilities

Where reference is made in these procedures to non-examination assessment, this is intended to include all non-examination assessments, controlled assessment (where applicable) and coursework.

The basic principles

Head of centre

- Returns a declaration (managed as part of the National Centre Number Register annual update) to confirm awareness of, and that relevant centre staff are adhering to, the latest version of NEA, NEA VTQs and ICC
- Ensures the centre's policy is robust and fit for purpose and covers all types of non-examination assessment
- Ensures the centre's internal appeals procedure clearly details the procedure to be followed by candidates (or their parents/carers) appealing against internal assessment decisions (centre-assessed marks) and requesting a review of the centre's marking

Senior leaders

- Ensure the correct conduct of non-examination assessment which complies with NEA, NEA VTQs, ICC and awarding body subject-specific instructions
- Ensure the centre-wide calendar records assessment schedules by the start of the academic year

Quality assurance (QA) lead/Lead internal verifier (or equivalent role)

- Confirms with subject heads that appropriate awarding body forms and templates for non-examination assessment are used by teachers and candidates
- Ensures appropriate procedures are in place to internally standardise/verify the marks awarded by subject teachers in line with awarding body criteria
- Ensures appropriate centre-devised templates are provided to capture/record relevant information given to candidates by subject teachers
- Ensures appropriate centre-devised templates are provided to capture/record relevant information is received and understood by candidates
- Where not provided by the awarding body, ensures a centre-devised template is provided for candidates to keep a detailed record of their own research, planning, resources, etc.

Subject head/lead

- Ensures subject teachers understand their role and responsibilities within the non-examination assessment
- Ensures NEA, NEA VTQs and ICC and relevant awarding body subject specific instructions are followed in relation to the conduct of non-examination assessments (including endorsements)
- Works with the QA lead/Lead internal verifier (or equivalent role) to ensure appropriate procedures are followed to internally standardise/verify the marks awarded by subject teachers

- Understands and complies with the general instructions as detailed in NEA, NEA VTQs and ICC
- Where instructions may also be provided by the awarding body, understands and complies with the awarding body's specification for conducting non-examination assessment, including any subject-specific instructions, teachers' notes or additional information on the awarding body's website









- Marks internally assessed work to the criteria provided by the awarding body
- Ensures the exams officer is provided with relevant entry codes for subjects (whether the entry for the
 internally assessed component forms part of the overall entry code for the qualification or is made as a
 separate unit entry code) to the internal deadline for entries for the relevant exam series

- Signposts the annually updated JCQ NEA, NEA VTQs and ICC documents to relevant centre staff
- Carries out tasks where these may be applicable to the role in supporting the administration/management of non-examination assessment

Task setting

Subject teacher

- Selects tasks to be undertaken where a number of comparable tasks are provided by the awarding body
 or designs tasks where this is permitted by criteria set out within the subject specification
- Makes candidates aware of the criteria used to assess their work

Issuing of tasks

Subject teacher

- Determines when set tasks are issued by the awarding body
- Identifies date(s) when tasks should be taken by candidates
- Accesses set tasks in sufficient time to allow planning, resourcing and teaching and ensures that materials are stored securely at all times
- Ensures the correct task is issued to candidates

Task taking

Supervision

Subject teacher

- Checks the awarding body's subject-specific requirements ensuring candidates take tasks under the required conditions and supervision arrangements
- Ensures there is sufficient supervision to enable the work of a candidate to be authenticated
- Ensures there is sufficient supervision to ensure the work a candidate submits is their own
- Is confident where work may be completed outside of the centre without direct supervision, that the work produced is the candidate's own
- Where candidates may work in groups, keeps a record of each candidate's contribution and it must be
 possible to attribute assessable outcomes to individual candidates
- Ensures candidates are aware of the current JCQ documents Information for candidates nonexamination assessments and Information for candidates - social media
- Ensures candidates understand and comply with the regulations in relevant JCQ *Information for candidates' documents*
- Ensures candidates:
 - o understand that information from all sources must be referenced
 - receive guidance on setting out references
 - o are aware that they must not plagiarise other material

Advice and feedback

- As relevant to the subject/component, advises candidates on relevant aspects before candidates begin working on a task
- Will not provide candidates with model answers or writing frames specific to the task
- When reviewing candidates' work, unless prohibited by the specification, provides oral and written advice at a general level to candidates
- Allows candidates to revise and re-draft work after advice has been given at a general level









- Records any assistance given beyond general advice and takes it into account in the marking or submits it to the external examiner
- Ensures when work has been assessed, candidates are not allowed to revise it

Resources

Subject teacher

- Refers to the awarding body's specification and/or associated documentation to determine if candidates have restricted/unrestricted access to resources including the internet and AI when planning and researching their tasks
- Refers to the JCQ document AI Use in Assessments: Protecting the Integrity of Qualifications
 (http://www.jcq.org.uk/exams-office/malpractice) as well as the awarding body's specification and/or
 associated documentation published by the awarding bodies and the regulator
 - By referencing this document and the centre's malpractice policy, makes candidates aware of the appropriate and inappropriate use of AI, the risks of using AI, and the possible consequences of using AI inappropriately in a qualification assessment
- Ensures conditions for any formally supervised sessions are known and put in place
- Ensures appropriate arrangements are in place to keep the work to be assessed, and any preparatory work, secure between any formally supervised sessions, including work that is stored electronically
- Ensures conditions for any formally supervised sessions are understood and followed by candidates
- Ensures candidates understand that they are not allowed to introduce augmented notes or new resources between formally supervised sessions
- Ensures that where appropriate to include references, candidates keep a detailed record of their own research, planning, resources etc.
- Ensures candidates understand how all sources included in work that is submitted for assessment must be acknowledged

Word and time limits

Subject teacher

 Refers to the awarding body's specification to determine whether there are minimum and/or maximum time and word limits

Collaboration and group work

Subject teacher

- Unless stated otherwise in the awarding body's specification, and where appropriate, allows candidates to collaborate when carrying out research and preparatory work
- Ensures that it is possible to attribute assessable outcomes to individual candidates
- Ensures that where an assignment requires written work to be produced, each candidate writes up their own account of the assignment
- Assesses the work of each candidate individually

Authentication procedures - how candidates' work is authenticated

- Where required by the awarding body's specification:
 - ensures candidates sign a declaration confirming the work they submit for final assessment is their own unaided work and ensures that this takes place as soon as the candidate has completed the assessment
 - o signs the teacher declaration of authentication confirming the requirements have been met
- Keeps signed candidate declarations on file until the deadline for requesting a review of results has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later
- Provides signed candidate declarations where these may be requested by a JCQ Centre Inspector (Electronic signatures are acceptable)
- Where there may be doubt about the authenticity of the work of a candidate or if malpractice is suspected, follows the authentication procedures and malpractice information in NEA, NEA VTQs and ICC and informs a member of the senior leadership team









• Understands that if, during the external moderation process, it is found that the work has not been properly authenticated, the awarding body will set the mark(s) awarded by the centre to zero

Presentation of work

Subject teacher

- Obtains informed consent at the beginning of the course from parents or carers if videos, photographs
 or images of candidates will be included as evidence of participation or contribution
- Instructs candidates to present work as detailed in NEA, NEA VTQs and ICC unless the awarding body's specification gives different subject-specific instructions
- Instructs candidates to add their candidate number, centre number and the component code of the assessment as a header/footer on each page of their work
- Ensures if candidates' work is to be submitted electronically, that it meets the awarding body's specified requirements

Keeping materials secure

Subject teacher

- When work is being undertaken by candidates under formal supervision, ensures work is securely stored between sessions (if more than one session)
- When work is submitted by candidates for final assessment, ensures work is securely stored
- Follows secure storage instructions as defined in NEA 4.8
- Takes sensible precautions when work is taken home for marking
- Stores internally assessed work, including the sample returned after awarding body moderation, securely until all possible post-results services have been exhausted
- If post-results services have not been requested, returns internally assessed work to candidates (if requested by a candidate) after the deadline for requesting a review of results for the relevant series
- If post-results services have been requested, returns internally assessed work to candidates (if requested by a candidate) once the review of results and any subsequent appeal has been completed
- Reminds candidates of the need to keep their own work secure at all times and not share completed or partially completed work on-line on social media or through any other means (Reminds candidates of the contents of the JCQ document *Information for candidates social media*)
- Where work is stored electronically, liaises with the IT Manager to ensure the protection and back-up of candidates' work and that appropriate arrangements are in place to restrict access to it between sessions
- Understands that during the period from the submission of work for formal assessment until the
 deadline for requesting a review of results, copies of work may be used for other purposes, provided
 that the originals are stored securely as required

IT Manager

- Ensures appropriate arrangements are in place to restrict access between sessions to candidates' work where work is stored electronically
- Restricts access to this material and utilises appropriate security safeguards such as firewall protection and virus scanning software
- Employs an effective back-up strategy so that an up-to-date archive of candidates' evidence is maintained
- Considers the contingency of candidates' work being backed-up on two separate devices, including one off-site back-up and implementing appropriate security arrangements which protect candidates' work in the event of IT system corruption and cyber-attacks
- Considers encrypting any sensitive digital media to ensure the security of the data stored within it and refers to awarding body guidance to ensure that the method of encryption is suitable

Task marking – externally assessed components

Conduct of externally assessed work









- Liaises with the exams officer regarding the arrangements for any externally assessed components of a specification which must be conducted within a window of dates specified by the awarding body and where applicable, according to JCQ *Instructions for conducting examinations*
- Liaises with the Visiting Examiner where this may be applicable to any externally assessed component

- Arranges timetabling, rooming and invigilation where and if this is applicable to any externally assessed non-examination component of a specification
- Conducts the externally assessed component within the window specified by the awarding body and where applicable, according to JCQ *Instructions for conducting examinations*

Submission of work

Subject teacher

Pays close attention to the completion of the attendance register, if applicable

Exams officer

- Provides the attendance register to the subject teacher where applicable
- Ensures the awarding body's attendance register for any externally assessed component is completed correctly
- Where candidates' work must be despatched to an awarding body's examiner or uploaded electronically, ensures this is completed by the date specified by the awarding body
- Keeps a copy of the attendance register until after the deadline for reviews of results for the exam series
- Packages the work as required by the awarding body and attaches the examiner address label
- Ensures that the package in which the work is despatched is robust and securely fastened
- Despatches the work to the awarding body's instructions by the required deadline

Task marking - internally assessed components

Marking and annotation

Head of centre

- Makes every effort to avoid situations where a candidate is assessed by a person who has a close
 personal relationship with the candidate, for example, members of their family (which includes stepfamily, foster family and similar close relationships) or close friends and their immediate family (e.g
 son/daughter)
- Where this cannot be avoided, ensures the possible conflict of interest is declared to the relevant awarding body and the marked work is submitted for moderation whether or not it is part of the moderation sample

Subject head/lead

 Sets timescales for teachers to inform candidates of their centre-assessed marks that will allow sufficient time for a candidate to appeal an internal assessment decision/request a review of the centre's marking prior to the marks being submitted to the awarding body external deadline

- Accesses awarding body training/updates as required to ensure familiarity with the mark scheme/marking process
- Marks candidates' work in accordance with the marking criteria provided by the awarding body
- Does not use artificial intelligence as the sole means of marking candidates' work
- Annotates candidates' work as required to facilitate internal standardisation of marking and enable external moderation to check that marking is in line with the assessment criteria
- Informs candidates of their marks which could be subject to change by the awarding body moderation process
- Ensures candidates are informed of the timescale set by the subject lead or as indicated in the centre's *internal appeals procedure* to enable an internal appeal/request for a review of marking to be









submitted by a candidate and the outcome known before final marks are submitted to the awarding body

Internal standardisation

Quality assurance (QA) lead/Lead internal verifier (or equivalent role)

- Ensures that internal standardisation of marks across assessors and teaching groups takes place as required and to sequence
- Supports staff not familiar with the mark scheme (e.g. ECTs, supply staff, etc.)
- Ensures accurate internal standardisation for example by:
 - o obtaining reference materials at an early stage in the course
 - o holding a preliminary trial marking session prior to marking
 - o carrying out further trial marking at appropriate points during the marking period
 - o after most marking has been completed, holds a further meeting to make final adjustments
 - making final adjustments to marks prior to submission, retaining work and evidence of standardisation
- Retains evidence that internal standardisation has been carried out

Subject teacher

- Indicates on work (or cover sheet) the date of marking
- Marks to common standards
- Keeps candidates work secure until after the closing date for review of results for the series concerned or until any appeal, malpractice or other results enquiry has been completed, whichever is later

Consortium arrangements for centre assessed NEA components

Subject head/lead

- Ensures a consortium co-ordinator is nominated (where this may be required as the consortium lead)
- If the consortium lead, liaises with the exams officer to ensure the relevant awarding body is informed that the centre is part of a consortium by submitting Form JCQ/CCA Centre consortium arrangements for centre-assessed work for each exam series affected
- Ensures procedures for internal standardisation as a consortium are followed

Subject teacher

- Provides marks to the exams officer to the internal deadline
- Provides the moderation sample to the exams officer to the internal deadline
- Retains all candidates' work in the consortium until after the deadline for reviews of results for the
 exam series concerned or until any appeal, malpractice or other results enquiry has been completed,
 whichever is later

Exams officer

- Where the centre is the consortium lead:
 - submits an online notification of Centre consortium arrangements for centre-assessed work to the relevant awarding body through the Centre Admin Portal (CAP) by no later than the published deadline for each exam series affected
 - where relevant, liaises with the other exams officers in the consortium to arrange despatch of a single moderation sample to the awarding body deadline
- (where not the consortium lead centre) Submits marks for home centre candidates to the awarding body deadline

Submission of marks and work for moderation

- Inputs and submits marks online, via the awarding body secure extranet site, keeping a record of the marks awarded, to the external deadline/Provides marks to the exams officer to the internal deadline
- Where responsible for marks input, ensures checks are made that marks for any additional candidates are submitted and ensures mark input is checked before submission to avoid transcription errors









- Submits the requested samples of candidates' work to the awarding body moderator by the external
 deadline, keeping a record of the work submitted/Provides the moderation sample to the exams officer
 to the internal deadline
- Ensures that where a candidate's work has been facilitated by a scribe or practical assistant, the relevant completed cover sheet is securely attached to the front of the work and sent to the moderator in addition to the sample requested
- Ensures the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required
- Submits any supporting documentation required by the awarding body/Provides the exams officer with any supporting documentation required by the awarding body

- Inputs and submits marks online, via the awarding body secure extranet site, keeping a record of the
 marks submitted, to the external deadline/Confirms with subject teachers that marks have been
 submitted to the awarding body deadline
- Where responsible for marks input, ensures checks are made that marks for any additional candidates are submitted and ensures mark input is checked before submission to avoid transcription errors
- Submits the requested samples of candidates' work to the moderator by the awarding body deadline, keeping a record of the work submitted/Confirms with Subject teacher that the moderation sample has been submitted to the awarding body deadline
- Ensures that for postal moderation:
 - o work is dispatched in packaging provided by the awarding body
 - o moderator label(s) provided by the awarding body are affixed to the packaging
 - o proof of dispatch is obtained and kept on file until the successful issue of final results
- Through the subject teacher, ensures the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required
- Through the subject teacher, submits any supporting documentation required by the awarding body

Storage and retention of work after submission of marks

Subject teacher

- Keeps a record of names and candidate numbers for candidates whose work was included in the moderation sample
- Retains all marked candidates' work (including any sample returned after moderation) under secure conditions for the required retention period
- In liaison with the IT Manager, takes steps to protect any work stored electronically from corruption and has a back-up procedure in place
- If retention is a problem because of the nature of the work, retains some form of evidence such as photos, audio or media recordings

Exams officer

• Ensures any sample returned after moderation is logged and returned to the subject teacher for secure storage and required retention

External moderation – the process

Subject teacher

- Ensures that awarding body or its moderator receive the correct samples of candidates' work
- Where relevant, liaises with the awarding body/moderator where the moderator visits the centre to mark the sample of work
- Complies with any request from the moderator for remaining work or further evidence of the centre's marking

External moderation - feedback

Subject head/lead









- Checks the final moderated marks when issued to the centre when the results are published
- Checks any moderator reports/feedback forms and ensures that any remedial action, if necessary, is undertaken before the next exam series

- Accesses or signposts any moderator reports/feedback forms to relevant staff
- Takes remedial action, if necessary, where feedback may relate to centre administration

Access arrangements and reasonable adjustments

Subject teacher

 Works with the SENCo (or equivalent role) to ensure any access arrangements for eligible candidates are applied to assessments

Special educational needs coordinator (SENCo) (or equivalent role)

- Follows the regulations and guidance in the JCQ document Access Arrangements and Reasonable Adjustments in relation to non-examination assessment including Reasonable Adjustments for GCE Alevel sciences – Endorsement of practical skills
- Where arrangements do not undermine the integrity of the qualification and is the candidate's normal
 way of working, will ensure access arrangements are in place and awarding body approval, where
 required, has been obtained prior to assessments taking place
- Makes subject teachers aware of any access arrangements for eligible candidates which need to be applied to assessments
- Works with subject teachers to ensure requirements for access arrangement candidates requiring the support of a facilitator in assessments are met
- Ensures that staff acting as an access arrangement facilitator are fully trained in their role

Special consideration and loss of work

Subject teacher

- Understands that a candidate may be eligible for special consideration in assessments in certain situations where a candidate is absent and/or produces a reduced quantity of work
- Liaises with the exams officer when special consideration may need to be applied for a candidate taking assessments
- Liaises with the exams officer to report loss of work to the awarding body

Exams officer

- Refers to/directs relevant staff to the JCQ document A guide to the special consideration process
 - Where a candidate is eligible, submits an application for special consideration via the awarding body's secure extranet site to the prescribed timescale
 - Where application for special consideration via the awarding body's secure extranet site is not applicable, submits the required form to the awarding body to the prescribed timescale
 - o Keeps required evidence on file to support the application
- Refers to/directs relevant staff where applicable to Form 15 JCQ/LCW and where applicable submits
 to the relevant awarding body (AQA and Cambridge OCR centres must not submit Form 15 JCQ/LCW.
 Applications must be submitted online using Centre Services or Interchange as appropriate)

Malpractice

Head of centre

- Understands the responsibility to immediately report to the relevant awarding body any alleged, suspected or actual incidents of malpractice involving candidates-or centre staff
- Ensures any irregularity identified by the centre before the candidate has signed the authentication statement (where required) are dealt with under its own internal procedures, with no requirement to report the irregularity to the awarding body (The only exception being where the awarding body's confidential assessment materials has been breached, the breach must be report to the awarding body)
- Is familiar with the JCQ document Suspected Malpractice: Policies and Procedures









 Ensures that those members of teaching staff involved in the direct supervision of candidates producing non-examination assessments or coursework are aware of the potential for malpractice and ensures that teaching staff are reminded that failure to report allegations of malpractice or suspected malpractice constitutes malpractice in itself

Subject teacher

- Is aware of the JCQ Notice to Centres Sharing NEA material and candidates' work to mitigate against candidate and centre malpractice
- Ensures candidates understand what constitutes malpractice in non-examination assessments and coursework
- Ensures candidates understand the JCQ document Information for candidates non-examination assessments and (where applicable) Information for candidates coursework assessments
- Ensures candidates understand the JCQ document Information for candidates social media
- Escalates and reports any alleged, suspected or actual incidents of malpractice involving candidates to the head of centre

Exams officer

- Signposts the JCQ document Suspected Malpractice: Policies and Procedures to the head of centre
- Signposts the JCQ Notice to Centres Sharing NEA material and candidates' work to subject heads
- Signposts candidates to the relevant JCQ information for candidates' documents
- Where required, supports the head of centre in investigating and reporting incidents of alleged, suspected or actual malpractice

Post-results services

Head of centre

- Is familiar with the JCQ document Post-Results Services
- Ensures the centre's internal appeals procedure clearly details the procedure to be followed by candidates (or their parents/carers) appealing against a centre decision not to support an application for a review of results or an appeal

Subject head/lead

• Provides relevant support to subject teachers making decisions about reviews of results

Subject teacher

- Provides advice and guidance to candidates on their results and the post-results services available
- Provides the exams officer with the original sample or relevant sample of candidates' work that may be required for a review of moderation to the internal deadline

Exams officer

- Is aware of the individual post-results services available for externally assessed and internally assessed components as detailed in the JCQ document Post-Results Services (Information and guidance to centres)
- Provides/signposts relevant centre staff and candidates to post-results services information
- Ensures any requests for post-results services that are available to centre-assessed work are submitted online via the awarding body secure extranet site to deadline

Practical Skills Endorsement for the A Level Sciences designed for use in England

Head of centre

- Returns the 'Head of Centre declaration' at the time of the National Centre Number Register annual
 update confirming that all reasonable steps have been or will be taken to ensure that all candidates at
 the centre have had, or will have, the opportunity to undertake the prescribed practical activities
- Ensures new lead teachers undertake the required training provided by the awarding body on the implementation of the practical endorsement
- Ensures relevant centre staff liaise with all relevant parties in relation to arrangements for and conduct of the monitoring visit









Quality assurance (QA) lead/Lead internal verifier (or equivalent role)

• Ensures arrangements are in place for implementing the requirements of the practical endorsement appropriately and applying the standards appropriately

Subject head/lead

- Confirms understanding of the Practical Skills Endorsement for the A Level Sciences designed for use in England and ensures any relevant JCQ/awarding body instructions are followed
- Ensures where the centre intends to enter candidates for the first time for one or more of the A level subjects, the relevant awarding body will be contacted at the beginning of the course
- Undertakes any training provided by the awarding body on the implementation of the practical endorsement
- Disseminates information to subject teachers ensuring the standards can be applied appropriately
- Liaises with all relevant parties in relation to arrangements for and conduct of a monitoring visit

Subject teacher

- Ensures all the JCQ/awarding body requirements/instructions in relation to the endorsement are known, understood and followed
- Ensures the required arrangements for practical activities are in place
- Provides all the required centre records
- Ensures candidates provide the required records
- Provides any required information to the subject lead regarding the monitoring visit
- Assesses candidates using Common Practical Assessment Criteria (CPAC)
- Applies for an exemption where a candidate cannot access the practical endorsement due to a substantial impairment
- Follows the awarding body's instructions for the submission of candidates *Pass* or *Not Classified* assessment outcome/provides assessment outcomes to the exams officer to the internal deadline

Exams officer

- Accepts contact with the monitor and passes information to the subject lead for a visit to be arranged with at least two weeks notice
- Confirms with the subject teacher that assessment outcomes have been submitted to the awarding body to the external deadline/Follows the awarding body's instructions for the submission of candidates *Pass* or *Not Classified* assessment outcome

Spoken Language Endorsement for GCSE English Language specifications designed for use in England

Head of centre

Returns an online 'Head of Centre declaration' at the time of the National Centre Number Register
annual update, confirming that all reasonable steps have been or will be taken to ensure that all
candidates at the centre have had, or will have, the opportunity to undertake the Spoken Language
endorsement

Quality assurance (QA) lead/Lead internal verifier (or equivalent role)

Ensures the appropriate arrangements are in place for internal standardisation of assessments

Subject head/lead

- Confirms understanding of the Spoken Language Endorsement for GCSE English Language specifications designed for use in England and ensures any relevant JCQ/awarding body instructions are followed
- Ensures the required task setting and task taking instructions are followed by subject teachers
- Ensures subject teachers assess candidates, either live or from recordings, using the common assessment criteria
- Ensures for monitoring purposes, audio-visual recordings of the presentations of a sample of candidates are provided

- Ensures all the requirements in relation to the endorsement are known and understood
- Follows the required task setting and task taking instructions









- Assesses candidates, either live or from recordings, using the common assessment criteria
- Provides audio-visual recordings of the presentations of a sample of candidates for monitoring purposes
- Follows the awarding body's instructions for the submission of grades (*Pass, Merit, Distinction* or *Not Classified*) and the storage and submission of recordings

• Follows the awarding body's instructions for the submission of grades and recordings

Private candidates

Subject head/lead

- According to centre policy, confirms if private candidates (including distance learners and home educated candidates) are accepted by the centre for entry for subjects containing components/units of non-examination assessment/coursework (where the specification may be made available to private candidates by the awarding body)
- Ensures relevant staff in the centre administer all aspects of the non-examination assessment process for a private candidate, according to the awarding body's specification









Management of issues and potential risks associated with non-examination assessment

Reference to non-examination assessment is intended to include any specifications with one or more non-examination assessment component or unit, controlled assessment (where applicable) and coursework.

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
Centre staff malpractice	Records confirm that relevant centre staff are familiar with and follow: • the current JCQ documents Instructions for conducting non-examination assessments and (where applicable) Instructions for conducting coursework • the JCQ document Notice to Centres - Sharing NEA material and candidates' work - www.jcq.org.uk/exams-office/non-examination-assessments	Senior Leaders Achievement Leaders Subject teachers Exams Officer
Candidate malpractice	Records confirm that candidates are informed and understand they must not: • submit work which is not their own • make available their work to other candidates through any medium • allow other candidates to have access to their own independently sourced material • assist other candidates to produce work • use books, the internet, AI or other sources without acknowledgement or attribution • submit work that has been word processed by a third party without acknowledgement • include inappropriate, offensive or obscene material Records confirm that candidates have been made aware of the JCQ documents Information for candidates - non-examination assessments, (where applicable) Information for candidates - coursework assessments and Information for candidates - social media - www.jcq.org.uk/exams-office/information-for-candidates-documents and	Senior Leaders Achievement Leaders Subject teachers Exams Officer
	understand they must not post their work on social media	
Awarding body set task: IT failure/corruption of task details where set task details accessed from the awarding body online	Task setting Awarding body key date for accessing/downloading set task noted prior to start of course IT systems checked prior to key date Alternative IT system used to gain access Awarding body contacted to request direct email of task details	Achievement Leaders Subject teacher Exams Officer IT Manager
Centre set task: Subject teacher fails to meet the assessment criteria as detailed in the specification	Ensures that subject teachers access awarding body training information, practice materials etc. Records confirmation that subject teachers understand the task setting arrangements as defined in the awarding body's specification Samples assessment criteria in the centre set task	Senior Leaders Achievement Leaders
Candidates do not understand the marking criteria and what they need to do to gain credit	A simplified version of the awarding body's marking criteria described in the specification that is not specific to the work of an individual candidate or group of candidates is produced for candidates	Achievement Leaders Subject teacher







Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
	Records confirm all candidates understand the marking	
	criteria	
	Candidates confirm/record they understand the marking criteria	
Subject teacher long term absence	See centre's Contingency plan (Teaching staff extended	Senior Leaders
during the task setting stage	absence)	Achievement Leaders
	Issuing of tasks	
Awarding body set task not issued	Awarding body key date for accessing set task as detailed in	Senior Leaders
to candidates on time	the specification noted prior to start of course	Achievement Leaders
	Course information issued to candidates contains details	Subject teacher
	when set task will be issued and needs to be completed by Set task accessed well in advance to allow time for	
	planning, resourcing and teaching	
The wrong task is given to	Ensures course planning and information taken from the	Senior Leaders
candidates	awarding body's specification confirms the correct task will	Achievement Leaders
	be issued to candidates	Subject teacher
	Awarding body guidance sought where this issue remains	
Cubinet to about language about	unresolved	Comian Landona
Subject teacher long term absence during the issuing of tasks stage	See centre's Contingency plan (Teaching staff extended absence)	Senior Leaders Achievement Leaders
A candidate (or parent/carer)	Ensures the candidate's presentation does not form part of	DSL Lead
expresses concern about	the sample which will be recorded	Senior Leaders
safeguarding, confidentiality or	Contacts the awarding body at the earliest opportunity	Achievement Leaders
faith in undertaking a task such as a	where unable to record the required number of candidates	Subject teacher
presentation that may be recorded	for the monitoring sample	Exams Officer
	Task taking	
Supervision	Ü	
Planned assessments clash with	Assessment plan identified for the start of the course	Senior Leaders
other centre or candidate activities	Assessment dates/periods included in centre wide calendar	Achievement Leaders
		Exams Officer
Rooms or facilities inadequate for candidates to take tasks under	Timetabling organised to allocate appropriate rooms and IT facilities for the start of the course	Senior Leaders Data Manager
appropriate supervision	Staggered sessions arranged where IT facilities insufficient	Achievement Leaders
appropriate supervision	for number of candidates	Subject teacher
	Whole cohort to undertake written task in large exam venue	Exams Officer
	at the same time (exam conditions do not apply)	
Insufficient supervision of	Confirm subject teachers are aware of and follow the	Senior Leaders
candidates to enable work to be	current JCQ document Instructions for conducting non-	Achievement Leaders
authenticated	examination assessments and any other specific instructions detailed in the awarding body's specification in relation to	Subject teacher Exams Officer
	the supervision of candidates	LXaiiis Officei
	Confirm subject teachers understand their role and	
	responsibilities as detailed in the centre's non-examination	
	assessment policy	
A candidate is suspected of	Instructions and processes in the current JCQ documents	Senior Leaders
malpractice prior to submitting	Instructions for conducting non-examination assessments	Achievement Leaders
their work for assessment	(9. Malpractice) and (where applicable) Instructions for	Subject teacher Exams Officer
	conducting coursework (6. Malpractice in coursework) are followed	Exams Officer
	An internal investigation and where appropriate internal	
	disciplinary procedures are followed	
Access arrangements were not put	Relevant staff are signposted to the JCQ document A guide	Senior Leaders
in place for an assessment where a	to the special consideration process (2), to determine the	SENDCo or equivalent
candidate is approved for	process to be followed to apply for special consideration for	Exams Officer
arrangements Advice and feedback	the candidate	
Auvice allu leeuback		









Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
Candidate claims appropriate advice and feedback not given by	Ensures a centre-wide process is in place for subject teachers to record all information provided to candidates	Senior Leaders Achievement Leaders
subject teacher prior to starting on	before work begins as part of the centre's quality assurance procedures	Subject teacher
their work	Regular monitoring of subject teacher completed records	
	and sign-off to confirm monitoring activity Full records kept detailing all information and advice given	
	to candidates prior to starting on their work as appropriate	
	to the subject and component	
	Candidate confirms/records advice and feedback given prior to starting on their work	
Candidate claims no advice and	Ensures a centre-wide process is in place for subject	Senior Leaders
feedback given by subject teacher during the task-taking stage	teachers to record all advice and feedback provided to candidates during the task-taking stage as part of the	Achievement Leaders Subject teacher
daring the task taking stage	centre's quality assurance procedures	Subject teacher
	Regular monitoring of subject teacher completed records	
	and sign-off to confirm monitoring activity Full records kept detailing all advice and feedback given to	
	candidates during the task-taking stage as appropriate to	
	the subject and component	
	Candidate confirms/records advice and feedback given during the task-taking stage	
A third party claims that assistance	An investigation is conducted; candidates and subject	Senior Leaders
was given to candidates by the	teacher are interviewed and statements recorded where	Exams Officer
subject teacher over and above	relevant	
that allowed in the regulations and specification	Records as detailed above are provided to confirm all assistance given	
Specification	Where appropriate, a suspected malpractice report is	
	submitted to the awarding body	
Candidate does not reference	Candidate is advised at a general level to reference	Achievement Leaders
information from published source	information before work is submitted for formal assessment Candidate is again referred to the JCQ document	Subject teacher
	Information for candidates: non-examination assessments	
	and (where applicable) Information for candidates –	
	coursework assessments Candidate's detailed record of his/her own research,	
	planning, resources etc. is regularly checked to ensure	
	continued completion	
Candidate does not set out	Candidate is advised at a general level to review and re-	Achievement Leaders
references as required	draft the set out of references before work is submitted for formal assessment	Subject teacher
	Candidate is again referred to the JCQ document	
	Information for candidates: non-examination assessments	
	and (where applicable) Information for candidates – coursework assessments	
	Candidate's detailed record of his/her own research,	
	planning, resources etc. is regularly checked to ensure	
	continued completion	
Candidate joins the course late after formally supervised task	A separate supervised session(s) is arranged for the candidate to catch up	Senior Leaders Achievement Leaders
taking has started	culturate to cuter up	Subject teacher
		Exams Officer
Candidate moves to another centre	Awarding body guidance is sought to determine what can	Evama Officer
during the course	be done depending on the stage at which the move takes place	Exams Officer
An excluded pupil wants to	The awarding body specification is checked to determine if	Senior leaders
complete a non-examination	the specification is available to a candidate outside	Exams Officer
assessment(s)	mainstream education	









Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
	If so, arrangements for supervision, authentication and marking are made separately for the candidate	
Resources	, ,,	
A candidate augments notes and resources between formally supervised sessions	Preparatory notes and the work to be assessed are collected in and kept secure between formally supervised sessions Where memory sticks are used by candidates, these are collected in and kept secure between formally supervised sessions Where work is stored on the centre's network, access for candidates is restricted between formally supervised sessions	Achievement Leaders Subject teacher
A candidate fails to acknowledge sources on work that is submitted for assessment	Candidate's detailed record of his/her own research, planning, resources etc. is checked to confirm all the sources used, including books, websites and audio/visual resources Awarding body guidance is sought on whether the work of the candidate should be marked where candidate's detailed records acknowledges sources appropriately Where confirmation is unavailable from candidate's records, awarding body guidance is sought and/or a mark of zero is submitted to the awarding body for the candidate	Senior Leaders Achievement Leaders Subject teacher Exams Officer
Word and time limits		
A candidate is penalised by the awarding body for exceeding word or time limits	Records confirm the awarding body specification has been checked to determine if word or time limits are mandatory Where limits are for guidance only, candidates are discouraged from exceeding them Candidates confirm/record any information provided to them on word or time limits is known and understood	Achievement Leaders Subject teacher
Collaboration and group work		
Candidates have worked in groups where the awarding body specification states this is not permitted	Records confirm the awarding body specification has been checked to determine if group work is permitted Awarding body guidance sought where this issue remains unresolved	Achievement Leaders Subject teacher Exams Officer
Authentication procedures		
A teacher has doubts about the authenticity of the work submitted by a candidate for internal assessment Candidate plagiarises other material	Records confirm subject staff have been made aware of the JCQ document Notice to Centres - Sharing NEA material and candidates' work Records confirm that candidates have been issued with the current JCQ document Information for candidates: non-examination assessments Candidates confirm/record that they understand what they need to do to comply with the regulations for non-examination assessments as outlined in the JCQ document Information for candidates: non-examination assessments and (where applicable) Information for candidates:	Senior Leaders Achievement Leaders Subject teacher Exams Officer
Candidate does not sign their authentication statement/declaration	coursework assessments The candidate's work is not accepted for assessment A mark of zero is recorded and submitted to the awarding body Records confirm that candidates have been issued with the current JCQ document Information for candidates: non-examination assessments and (where applicable) Information for candidates – coursework assessments Candidates confirm/record they understand what they need to do to comply with the regulations as outlined in the JCQ document Information for candidates: non-examination assessments and (where applicable) Information for	Achievement Leaders Subject teacher







Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
	Declaration is checked for signature before accepting the work of a candidate for formal assessment	
Subject teacher not available to sign authentication forms	Ensures a centre-wide process is in place for subject teachers to sign authentication forms at the point of marking candidates work as part of the centre's quality assurance procedures	Senior Leaders Achievement Leaders
Presentation of work		
Candidate does not fully complete the awarding body's cover sheet that is attached to their worked submitted for formal assessment	Cover sheet is checked to ensure it is fully completed before accepting the work of a candidate for formal assessment	Subject teacher
Keeping materials secure		
Candidates work between formal supervised sessions is not securely stored	Records confirm subject teachers are aware of and follow current JCQ document Instructions for conducting non-examination assessments Regular monitoring/internal audit ensures subject teacher use of appropriate secure storage	Achievement Leaders Subject teacher
Adequate secure storage not available to subject teacher	Records confirm adequate/sufficient secure storage is available to subject teacher prior to the start of the course Alternative secure storage sourced where required	Senior Leaders Achievement Leaders
Candidates work produced electronically is not securely stored	Records confirm subject teachers are aware of and follow current JCQ document Instructions for conducting non-examination assessments Internal processes and regular monitoring/internal audit by IT Manager ensures: • access to this material is restricted (insert how) • appropriate security safeguards are in place (insert names/types of protection) • an effective back-up strategy is employed so that an up to date archive of candidates' evidence is maintained (insert details of how work is backed up) • any sensitive digital media is encrypted (according to awarding body guidance to ensure that the method of encryption is suitable) to ensure the security of the data stored within it (insert relevant details of how) Task marking – externally assessed components	Subject teacher IT Manager
A candidate is absent on the day of the examiner visit for an acceptable reason A candidate is absent on the day of the examiner visit for an	Awarding body guidance is sought to determine if alternative assessment arrangements can be made for the candidate If not, eligibility for special consideration is explored and a request submitted to the awarding body where appropriate The candidate is marked absent on the attendance register	Senior Leaders Achievement Leader Exams Officer Achievement Leader Subject Teacher
unacceptable reason	Task marking – internally assessed components	Exams Officer
A candidate submits little or no	Where a candidate submits no work, the candidate is	Achievement Leader
work	recorded as absent when marks are submitted to the awarding body Where a candidate submits little work, the work produced is assessed against the assessment criteria and a mark allocated appropriately; where the work does not meet any of the assessment criteria a mark of zero is submitted to the awarding body	Subject Teacher Exams Officer
A candidate is unable to finish their work for unforeseen reason	Relevant staff are signposted to the JCQ document A guide to the special consideration process (5), to determine	Achievement Leader Subject Teacher









Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
	eligibility and the process to be followed for shortfall in work	Exams Officer
The work of a candidate is lost or damaged	Relevant staff are signposted to the JCQ documents Instructions for conducting non-examination assessments (8)/ VTQs (15) and (where applicable) Instructions for conducting coursework (16), to determine eligibility and the process to be followed for lost or damaged work	Achievement Leader Subject Teacher Exams Officer
Candidate malpractice is discovered	Instructions and processes in the current JCQ documents Instructions for conducting non-examination assessments (9)/VTQs (5) and (where applicable) Instructions for conducting coursework (6) are followed Investigation and reporting procedures in the current JCQ document Suspected Malpractice: Policies and Procedures are followed Appropriate internal disciplinary procedures are also followed	Senior Leaders Achievement Leader Subject Teacher Exams Officer
A teacher assesses the work of a candidate with whom they have a close personal relationship e.g. members of their family (which includes step-family, foster family and similar close relationships) or close friends and their immediate family (e.g. son/daughter)	A possible conflict of interest is declared by informing the awarding body before the published deadline for entries for each examination series Marked work of said candidate is submitted for moderation whether part of the sample requested or not	Senior Leaders Achievement Leader Subject Teacher Exams Officer
An extension to the deadline for submission of marks is required for a legitimate reason	Awarding body is contacted to determine if an extension can be granted Relevant staff are signposted to the JCQ document A guide to the special consideration process (5), to determine eligibility and the process to be followed for an extension	Senior Leaders Achievement Leader Subject Teacher Exams Officer
After submission of marks, it is discovered that the wrong task was given to candidates	Awarding body is contacted for guidance Relevant staff are signposted to the JCQ document A guide to the special consideration process (2), to determine eligibility and the process to be followed to apply for special consideration for candidates	Senior Leaders Achievement Leader Subject Teacher Exams Officer
A candidate wishes to appeal/request a review of the marks awarded for their work by their teacher	Candidates are informed of the marks they have been awarded for their work prior to the marks being submitted to the awarding body Records confirm candidates have been informed of their marks Candidates are informed that these marks are subject to change through the awarding body's moderation process Candidates are informed of their marks to the timescale identified in the centre's internal appeals procedure and prior to the internal deadline set by the exams officer for the submission of marks Through the candidate exam handbook, candidates are made aware of the centre's internal appeals procedures and timescale for submitting an appeal/request for a review of the centre's marking prior to the submission of marks to the awarding body	Senior Leaders Achievement Leader Subject Teacher Exams Officer
Deadline for submitting work for formal assessment not met by candidate	Records confirm deadlines given and understood by candidates at the start of the course Candidates confirm/record deadlines known and understood Depending on the circumstances, awarding body guidance sought to determine if the work can be accepted late for marking providing the awarding body's deadline for submitting marks can be met	Achievement Leader Subject Teacher Exams Officer









Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
	Decision made (depending on the circumstances) if the work will be accepted late for marking or a mark of zero submitted to the awarding body for the candidate	
Deadline for submitting marks and samples of candidates work ignored by subject teacher	Internal/external deadlines are published at the start of each academic year Reminders are issued through senior leaders/subject heads as deadlines approach Records confirm deadlines known and understood by subject teachers Where appropriate, internal disciplinary procedures are followed	Senior Leaders Achievement Leader Subject Teacher Exams Officer
Subject teacher long term absence during the marking period	See centre's Contingency plan (Teaching staff extended absence)	Senior Leaders Achievement Leader







